GUJARAT TECHNOLOGICAL UNIVERSITY BE- SEMESTER-V (NEW) EXAMINATION – WINTER 2020 Subject Code:3151103 Date:29/01/2021 **Subject Name: Principles of Management** Time:10:30 AM TO 12:30 PM **Total Marks: 56** Instructions: 1. Attempt any FOUR questions out of EIGHT questions. 2. Make suitable assumptions wherever necessary. 3. Figures to the right indicate full marks. 03 0.1 (a) Differentiate between management and administration. (b) Management is a science – Justify the statement. 04 Write down the levels of management. Explain the role and responsibility of 07 (c) manager in each level. Compare the systems approach and the contingency approach. Q.2 (a) 03 Discuss Abraham Maslow's hierarchy of need theory. **(b)** 04 Explain the principles of scientific management. (c) 07 What is an organizational culture? What are its characteristics? 0.3 03 (a) How does culture affect managers and employees? 04 **(b)** Explain Herzberg's two factor theory of motivation. Also write down its implications for (c) 07 manager. Discuss the role of Budgeting as a Control Technique. 03 0.4 (a) **(b)** "A good leader is not necessarily a good manager"- Justify the statement. 04 List down techniques of scientific managemt and explain any of two techniques in (c) 07 brief. Q.5 **(a)** Why staffing is an important process in management? 03 What are the focus and goals of organizational behaviour? 04 **(b)** Discuss the limitation of Planning. 07 (c) Q.6 Which are the key elements in organization structure? 03 (a) Give difference between line organization structure and staff organization **(b)** 04 structure. Write down importance of Controlling in management. 07 (c) Q.7 List advantages of Centralized organization structure. 03 **(a)** (b) What is span of control? Write down its types. 04 (c) Write down disadvantages of formal organization. 07 Explain importance of corporate social responsibility. **Q.8 (a)** 03 What is the meaning of business ethics? Write down its importance in **(b)** 04

organization.(c) How the different stack holders of business can contribute to Corporate social 07 responsibility?