Seat No.: _____ Enrolment No._____

GUJARAT TECHNOLOGICAL UNIVERSITY
BE - SEMESTER– IV EXAMINATION – SUMMER 2020

Subject Code: 3141909 **Date:02/11/2020**
Subject Name: Organisational Behaviour
Time: 10:30 AM TO 01:00 PM **Total Marks: 70**
Instructions:
1. **Attempt all questions.**
2. **Make suitable assumptions wherever necessary.**
3. **Figures to the right indicate full marks.**

			MARKS
Q.1	**(a)**	Explain in detail why Organisational Behaviour (OB) is an interdisciplinary subject?	**03**
	(b)	Define OB and explain the objective of studying OB.	**04**
	(c)	Explain briefly the three levels of OB model.	**07**
Q.2	**(a)**	List different techniques to measure attitude.	**03**
	(b)	Explain the characteristics of attitude.	**04**
	(c)	Discuss in detail how attitudes are formed?	**07**
		OR	
	(c)	Explain the components of attitude.	**07**
Q.3	**(a)**	What is motivation? Why is it important in an organisation?	**03**
	(b)	Explain the factors influencing perception in brief.	**04**
	(c)	List different theories of motivation. Explain any one in detail.	**07**
		OR	
Q.3	**(a)**	Explain the three components of emotions.	**03**
	(b)	Define: personality, values, emotional intelligence and perception.	**04**
	(c)	Explain in detail the theories of learning.	**07**
Q.4	**(a)**	Explain the team building process.	**03**
	(b)	State the advantages and disadvantages of group decision making in an organisation.	**04**
	(c)	Write a short note on Johari Window.	**07**
		OR	
Q.4	**(a)**	Explain the factors influencing the group processes in an organisation.	**03**
	(b)	Explain the stages involved in choosing a person to be a part of the inner circle according to LMX theory.	**04**
	(c)	List different types of leadership styles. Explain any one in detail.	**07**
Q.5	**(a)**	Explain the sources of power of a leader.	**03**
	(b)	Differentiate between a manager and a leader.	**04**
	(c)	Explain Kurt Lewin's 3 step model for managing organisational change.	**07**
		OR	
Q.5	**(a)**	Explain in brief the importance of organisation culture and climate.	**03**
	(b)	Explain stress. List different types of stressors.	**04**
	(c)	Discuss how job satisfaction can be measured? Why is it important to measure job satisfaction?	**07**

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