

GUJARAT TECHNOLOGICAL UNIVERSITY**BE - SEMESTER-IV (NEW) EXAMINATION – WINTER 2021****Subject Code:3141909****Date:24/12/2021****Subject Name:Organisational Behaviour****Time:10:30 AM TO 01:00 PM****Total Marks: 70****Instructions:**

1. Attempt all questions.
2. Make suitable assumptions wherever necessary.
3. Figures to the right indicate full marks.
4. Simple and non-programmable scientific calculators are allowed.

		MARKS
Q.1	(a) Justify the statement: Organisational Behaviour (OB) helps in understanding the relationship between an organization and an employee.	03
	(b) Write a short note on nature and scope of OB.	04
	(c) Why one should study OB? Discuss in context of need and importance of studying OB.	07
Q.2	(a) What is attitude? How does it affect the individual behavior?	03
	(b) Write a short note on barriers to change attitude.	04
	(c) List different methods to measure attitude. Explain any one in detail.	07
OR		
	(c) Explain the characteristics and components of attitude.	07
Q.3	(a) How does a situation affect the individual perception?	03
	(b) What is personality? Explain the types of personality.	04
	(c) Explain in detail the types of motivation.	07
OR		
Q.3	(a) Explain the effect of motivation on the work behavior.	03
	(b) What are the factors affecting perception?	04
	(c) Explain in detail about emotional labour and how it affects workers and organizations.	07
Q.4	(a) Explain the importance of group dynamics in an organization.	03
	(b) What is the meaning of organization structure? How does it affect the group behavior?	04
	(c) Write a short note on Johari window.	07
OR		
Q.4	(a) What are the sources of power for a leader?	03
	(b) What is leadership? Write important characteristics of leadership.	04
	(c) Differentiate between leaders and managers.	07
Q.5	(a) What are work stressors?	03
	(b) Explain the importance of organizational climate.	04
	(c) Explain in detail Kurt Lewin's three step model.	07
OR		
Q.5	(a) Which factors are causes of job satisfaction?	03
	(b) Explain the importance of organizational culture.	04
	(c) Explain in detail the strategies that can be implemented for prevention and management of work stress.	07