

Syllabus for Master of Business Administration (Part-Time), 2<sup>nd</sup> Semester Subject Name: Business Statistics (BS)
Subject Code: 4529901

With effective from academic year 2018-19

# 1. Learning Outcome:

<b>Learning Outcome Component</b>	Learning Outcome		
Business Environment and Domain Knowledge (BEDK)	<ul> <li>Understanding the science of gathering, analysing and using data to assist in business decision making</li> <li>Understanding various quantitative tools and techniques relevant to business analysis</li> </ul>		
Critical thinking, Business Analysis, Problem Solving and Innovative Solutions (CBPI)	<ul> <li>Ability to interpret statistical analysis tools commonly used in business decision making</li> <li>Ability to critically evaluate business information including the graphics and probability statements</li> </ul>		
Global Exposure and Cross-Cultural Understanding (GECCU)	C		
Social Responsiveness and Ethics (SRE)			
Effective Communication (EC)	47		
Leadership and Teamwork (LT)			

2. Course Duration: The course duration is of 40 sessions of 60 minutes each.

Module No:	Module Content	No. of Sessions	70 Marks (External
	•. •		<b>Evaluation</b> )
I	<ul> <li>Introduction to Business Statistics:</li> <li>Introduction to Statistics, Statistics in Business, Types of data – Nominal, Ordinal, Interval, Ratio. Charts and Graphs.</li> <li>Types of variables – Dependent, independent, moderating, intervening, extraneous. Discrete / continuous.</li> <li>Descriptive Statistics:</li> <li>Measure of central tendency – mean, median, quartile, mode (for Group and ungrouped data)</li> <li>Measure of variability – Range, interquartile range, standard deviation, variance, coefficient of variation, (for Group and ungrouped data)</li> <li>Measures of shape – kurtosis, skewness, boxplot.</li> <li>Probability:</li> <li>Introduction to probability</li> <li>Theories of probability – Classical, Relative frequency and subjective.</li> <li>Laws of probability – addition, multiplication.</li> <li>Inverse Probability:</li> <li>Revision of probability: BAYES' RULE</li> </ul>	10	17
II	<ul><li>Probability Distribution:</li><li>Discrete distribution – Binomial, Poisson.</li></ul>	10	17



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	Continuous distribution – Uniform, normal.		
	Hypothesis testing:		
	• Types of hypothesis – research, statistical, substantive.		
	Null and alternative hypothesis.		
	One-tailed & Two-tailed test.		
	Types of Error – Type I & Type II.		
	Level of significance.		
	• Steps of hypothesis testing.		
	Parametric Tests:		
	<u>Uni-variate tests:</u>		
III	• z-test, T-test, Levene's F-test	10	18
111	Bi-variate tests:	10	10
	• T-test – Paired and independent, Pearson's Correlation,		
	Simple Linear Regression, One Way ANOVA	)	
	Non-Parametric Tests:		
	<u>Uni-variate tests:</u>		
	• Chi-square goodness of fit for uniform distribution		
	Bi-variate tests:		
	• Spearman's Rank Correlation, Mann-Whitney U test,		
***	Wilcoxon Sign Paired Rank Test, Chi-square test of	10	10
IV	independence	10	18
	Multivariate:		
	Kruskal-Wallis, Friedman's test  Multipariate analysis.		
	Multivariate analysis:		
	Overview of Multiple Regression, Factor Analysis,  Multidimensional scaling Discriminant analysis		
	Multidimensional scaling, Discriminant analysis. (theoretical concepts only)		
W			(30 marks
•		<b>_</b>	CEC)
V	Practical: Students should apply the statistical hypothesis testing on assumed/hypothesized data using statistical software.		`

### 4. Pedagogy:

- ICT enabled Classroom teaching
- Case study
- Practical / live assignment
- Interactive class room discussions

### 5. Evaluation:

Students shall be evaluated on the following components:

	Internal Evaluation	(Internal Assessment- 50 Marks)
A	<ul> <li>Continuous Evaluation Component</li> </ul>	30 marks
	<ul> <li>Class Presence &amp; Participation</li> </ul>	10 marks
	• Quiz	10 marks
В	Mid-Semester examination	(Internal Assessment-30 Marks)
C	End –Semester Examination	(External Assessment-70 Marks)



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### 6. Reference Books:

No.	Author	Name of the Book	Publisher	Year of Publication / Edition
1	Ken Black	Business Statistics for Contemporary Decision making	Wiley	Latest Edition
2	Sanjiv Jaggia, Alison Kelly	Business Statistics	McGraw Hill	Latest Edition
3	Richard I. Levin and David S. Rubin	Statistics for Management	Pearson	Latest Edition
4	D. P. Apte	Statistics for Managers	Excel	Latest Edition
5	Gerald Keller & Hitesh Arora	Business Statistics	Cengage	Latest Edition
6	Joseph Francis	Business Statistics	Cengage	Latest Edition
7	T N Srivastava and Shailaja Rego	Statistics for Management	ТМН	Latest Edition
8	K. B. Akhilesh& S. B. Balasubrahmanyam	Mathematics and Statistics for Management	Vikas	Latest Edition
9	Naval Bajpai	Business Statistics	Pearson	Latest Edition
10	D. P. Apte	M. S. Excel: Statistical Tools for Managers	Excel	Latest Edition
11	Qazi Zameerudin, Vijay K. Khara, S. K. Bhamri	Business Mathematics	Vikas	Latest Edition

**Note:** Wherever the standard books are not available for the topic appropriate print and online resources, journals and books published by different authors may be prescribed.

## 7. List of Journals/Periodicals/Magazines/Newspapers / Web resources, etc.

- 1. Journal of Indian Business Research
- 2. International Journal of Statistics and Analysis
- 3. Sankhya Indian Journal of Statistics
- 4. Economic Times
- 5. Financial Express
- 6. Business Standard
- 7. Economic & Political Weekly
- 8. Vikalpa



Syllabus for Master of Business Administration (Part-Time), 2<sup>nd</sup> Semester Subject Name: Management Information Systems (MIS)
Subject Code: 4529902

With effective from academic year 2018-19

# 1. Learning Outcomes:

<b>Learning Outcome Component</b>	Learning Outcome		
Business Environment and	• Understand the role of Management Information		
Domain Knowledge (BEDK)	Systems in achieving competitive business advantage		
	through informed decision-making.		
Critical thinking, Business	• Analyse how information technology impacts a firm in		
Analysis, Problem Solving and	terms of value creation and bring about strategic		
Innovative Solutions (CBPI)	advantage for a firm.		
Social Responsiveness and Ethics	• Gain consciousness about the ethical responsibilities		
(SRE)	while dealing with information.		
Leadership and Teamwork (LT)	• Develop the ability to make meaningful decisions		
	aimed at aacquisition, development, deployment and		
	management of information systems.		

2. Course Duration: The course duration is of 40 sessions of 60 minutes each.

Module	Module Content	No. of	70 Marks
No:		Sessions	(External
			<b>Evaluation</b> )
	Organization and Information Systems:		
	The Organization:		
	<ul> <li>Structure, Managers and activities.</li> </ul>		
	• The level of people and types of decisions and their		
	information needs.		
	<ul> <li>Changing Environment and its impact on Business - The</li> </ul>		
	IT/IS and its influence.		
	<u>Information Systems:</u>		
I	<ul> <li>Data, information and its attributes.</li> </ul>	10	17
	• Information Systems – meaning, functions and		
	dimensions and need.		
4	• Categorization of Organizational Information Systems –		
	hierarchical and functional perspective.		
	Strategic business use of IS:		
	Interdependence between organization and IS		
	• IS strategies for competitive advantage using Porter's		
	Five Forces Model and Value Chain Model		
	Types of Information systems - I:		
	Meaning, functions and applications of:		
II	- Transaction Processing Systems	10	18
	- Management Information Systems		
	- Decision Support Systems		



Syllabus for Master of Business Administration (Part-Time), 2<sup>nd</sup> Semester Subject Name: Management Information Systems (MIS)
Subject Code: 4529902

	<ul> <li>Executive Support / Information Systems</li> <li>Digital Dashboards</li> <li>Artificial Intelligence and Machine Learning</li> </ul>		
	- Expert Systems		
III	Types of Information systems - II:  Meaning, functions and applications of:  - Functional system:	10	18
IV	<ul> <li>Ethical Issues pertaining to IS:</li> <li>Ethical responsibilities of business professionals</li> <li>Computer crime – hacking &amp; cracking, cyber theft, unauthorized use at work, software piracy, theft of intellectual property, viruses &amp; worms, adware and spyware</li> <li>Information Security:</li> <li>First line of defense – People / employees</li> <li>Second line of defense – Technology for authorization, prevention, detection and response</li> <li>Contemporary/ emerging technologies:</li> <li>Cloud and mobile computing</li> <li>E-commerce, m-commerce</li> <li>Internet of Things</li> </ul>	10	17
v	Practical: Students should simulate an organization and its processes and create a hypothetical information system. Students should study the information systems adapted by various business entities.		(30 marks CEC)



Syllabus for Master of Business Administration (Part-Time), 2<sup>nd</sup> Semester Subject Name: Management Information Systems (MIS)
Subject Code: 4529902

With effective from academic year 2018-19

### 4. Pedagogy:

- ICT enabled Classroom teaching
- Case study
- Practical / live assignment
- Interactive class room discussions

### 5. Evaluation:

Students shall be evaluated on the following components:

	Internal Evaluation	(Internal Assessment- 50 Marks)
A	<ul> <li>Continuous Evaluation Component</li> </ul>	30 marks
	<ul> <li>Class Presence &amp; Participation</li> </ul>	10 marks
	• Quiz	10 marks
В	Mid-Semester examination	(Internal Assessment-30 Marks)
C	End –Semester Examination	(External Asses <mark>sme</mark> nt-70 Marks)

### 6. Reference Books

	Reference Dooks			
No.	Author	Name of the Book	Publisher	Year of
				<b>Publication</b>
		40		/ Edition
1	Kenneth Laudon, Jane Laudon	Essentials of Management	PHI	10 <sup>th</sup>
		Information Systems		
2	Kenneth Laudon, Jane Laudon	Information Systems: Managing	Pearson	Latest
		the Digital Firm Management		
3	Stephen Haag, Amy Philips	Business Driven Technology	McGraw	Latest
			Hill	
4	James A O'Brien, George M 🤚	Management Information	TMH	Latest
	Marakas, Ramesh Behl 💎 🦰	Systems		
5	Stephen Haag, Maeve	Management Information	McGraw	Latest
	Cummings, Amy Philips	Systems for the Information Age	Hill	
6	W.S. Jawadekar	Management Information systems	TMH	Latest
7	Raymond McLeod and George	Management Information systems	Pearson	10 <sup>th</sup>
	P. Schell			
8	Efraim Turban, Jay E. Aronson	Decision Support Systems and	Pearson	Latest
	and Ting-Peng Liang	Intelligent Systems Management		
9	EfraimTurban, Dorothy	Information Technology for	Wiley	Latest
	Leidner, Ephraim McLean and	Management: Transforming		
	James Wetherbe	Organizations in Digital Economy		

Note: Wherever the standard books are not available for the topic appropriate print and online resources, journals and books published by different authors may be prescribed.

# 7. List of Journals / Periodicals / Magazines / Newspapers / Web resources, etc.

- 1. MIS Quarterly, University of Minnesota
- 2. CIO
- 3. Computer Express
- 4. Digichip
- 5. PC World
- 6. Computer Shopper
- 7. Dataquest

Syllabus for Master of Business Administration (Part-Time), 2<sup>nd</sup> Semester Subject Name: Marketing Management (MM)
Subject Code: 4529903

With effective from academic year 2018-19

# 1. Learning Outcomes:

<b>Learning Outcome Component</b>	Learning Outcome
Business Environment and Domain Knowledge (BEDK)	• Understanding of the role and functions of marketing in an organization.
Critical thinking, Business Analysis, Problem Solving and Innovative Solutions (CBPI)	<ul> <li>Ability to apply the concepts and techniques to various marketing contexts.</li> <li>Ability to analyse marketing problems and provide solutions based on a critical examination of marketing information.</li> </ul>
Global Exposure and Cross- Cultural Understanding (GECCU)	• Appreciation for the global nature of marketing and appropriate measures to operate effectively in international settings.
Social Responsiveness and Ethics (SRE)	• Evaluate and act upon the ethical and environmental concerns linked to marketing activities.
Effective Communication (EC)	Advance reasoned and factually supported arguments effectively in written work and oral presentation.
Leadership and Teamwork (LT)	• Demonstrate the ability to justify marketing strategies and advocate a strategically informed position when considering marketing plan implementation.

2. Course Duration: The course duration is of 40 sessions of 60 minutes each.

Module	<b>Module Content</b>	No. of	70 Marks
No:		Sessions	(External
			<b>Evaluation</b> )
	Basics of Marketing Management		
	Definition, Scope, Core Concepts, Tasks		
	• Basic 4 P's of Marketing Mix & Updated P's of		
	Marketing Mix		
	Company's Orientation towards Marketplace		
	Marketing as a value delivery process & Value Chain		
	<ul><li>Content of a Marketing Plan (very briefly)</li></ul>		
I		10	17
1	Capturing Marketing Insights	10	1 /
	Analyzing the macro-environment		
	Creating Customer Value:		
	Customer Perceived value		
	Cultivating Customer Relationship		
	Understanding Consumers' Markets		
	Factors affecting consumer buying Behaviour		
	Key Psychological Processes		



Syllabus for Master of Business Administration (Part-Time), 2<sup>nd</sup> Semester Subject Name: Marketing Management (MM)
Subject Code: 4529903

	Consumar Puving Desigion Process		
	Consumer Buying Decision Process  Understanding Pusiness Markets		
	Understanding Business Markets		
	Business v/s consumer markets  Business v/s consumer markets		
	Buying Situations, Participants		
	• Process		
	Segmentation, Targeting and Positioning (STP)		
	Segmentation:		
	Bases of Segmenting Consumer Markets and Business		
	Markets		
	Targeting:	al.	
	• Meaning, effective segmentation criteria, evaluating and		
	selecting the market segments		
	Positioning:		
	<ul> <li>Developing and establishing Brand Positioning</li> </ul>	$\sim$	
	Differentiation strategies	1.0	1.0
II	Dealing with Competition	10	18
	• Competitive Strategies – Leaders, Challengers,		
	Followers, Nichers		
	Product Life Cycle (PLC) Strategies		
	Developing Product Strategy		
	Product characteristics and Classification		
	Product hierarchy		
	Product system and mix		
	Product Line and Length decisions  Page 19		
	Packaging, Labeling and Warranties  Name Product Description		
	New Product Development:		
	Process & Challenges  Process & Challenges		
	Brand Management:		
	Brand Equity		
	<ul> <li>Brand Equity Models – CBBE</li> </ul>		
	<ul> <li>Devising Branding Strategies</li> </ul>		
	<ul> <li>Branding decisions</li> </ul>		
	<ul> <li>Co-branding and ingredient branding</li> </ul>		
III	o Brand extensions	10	18
	Developing Services	10	10
	• Definition, categories		
	Distinctive Characteristics		
	Service Differentiation		
	<b>Pricing Decisions</b>		
	<ul> <li>Consumer Psychology and Pricing</li> </ul>		
	• Setting up the price		
	Price Adaptation and Strategies		
	Managing Distribution Channels		
***	Marketing Channels	10	1.7
IV	Role, Importance	10	17
	<ul> <li>Design &amp; Management Decisions</li> </ul>		
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Syllabus for Master of Business Administration (Part-Time), 2<sup>nd</sup> Semester Subject Name: Marketing Management (MM)
Subject Code: 4529903

With effective from academic year 2018-19

<ul> <li>Channel Integration and Systems</li> </ul>		
Retailing, Wholesaling and Logistics Management		
Managing Marketing Communications		
Role of Marketing Communication		
Developing Effective Communication		
Managing IMC		
Managing Mass Communications		
Advertising:		
• 5 M's		
Sales Promotions:		
Major sales promotion tools	40	
Events, Experiences:		
<ul> <li>Objectives and sponsorship decisions</li> </ul>	O.	
PR:	5	
• Functions and PR decisions		
Tools in marketing PR		
Managing Personal Communications:		
Direct Marketing:		
Benefits, different direct marketing channels		
Interactive Marketing:		
Advantages and disadvantages		
<ul> <li>Interactive marketing communication options</li> </ul>		
Word-of-mouth:		
• Platforms – Social Media, Viral marketing, opinion		
leaders		
<u>Personal Selling:</u>		
Major steps in effective selling		
Practical		
Studying the Market Segmentation bases used by		
various companies to segment the markets for their		
products.		
<ul> <li>Studying distribution strategies of various companies</li> </ul>		
• Analyze a few new products / services launched		(30 Marks
recently and their marketing mix		CEC)
• Studying the product life cycle of various		
products/brands with strategies adopted at various		
level		
Compare and analyze marketing communications of		
a few brands in the same product / service category		

## 4. Pedagogy:

- ICT enabled Classroom teaching
- Case study
- Practical / live assignment
- Interactive class room discussions

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### 5. Evaluation:

Students shall be evaluated on the following components:

	Internal Evaluation	(Internal Assessment- 50 Marks)		
A	<ul> <li>Continuous Evaluation Component</li> </ul>	30 marks		
	<ul> <li>Class Presence &amp; Participation</li> </ul>	10 marks		
	• Quiz	10 marks		
В	<b>Mid-Semester examination</b>	(Internal Assessment-30 Marks)		
C	<b>End –Semester Examination</b>	(External Assessment-70 Marks)		

#### 6. Reference Books:

No.	Author	Name of the Book	Publisher	Year of
			60	Publication / Edition
1	Philip Kotler & Kevin Lane Keller	Marketing Management	Pearson Education	15 <sup>th</sup> / Latest
2	Lamb, Hair, Sharma & McDaniel	Principles of Marketing  – A South Asian Perspective	Cengage Learning	Latest
4	Stanton, Etzel & Walker	Fundamentals of Marketing	McGraw Hill	Latest
5	Kotler, Keller, Koshy and Jha	Marketing Management  – A South Asian Perspective	Pearson Education	Latest
6	Arunkumar and Meenakshi	Marketing Management	Vikas Publishing	Latest

Note: Wherever the standard books are not available for the topic appropriate print and online resources, journals and books published by different authors may be prescribed.

## 7. List of Journals/Periodicals/Magazines/Newspapers, etc.

- 1. Journal of Marketing
- 2. Indian Journal of Marketing
- 3. Journal of Marketing Management
- 4. Journal of Retailing
- 5. Journal of Consumer Behaviour
- 6. Brand Equity



Syllabus for Master of Business Administration (Part-Time), 2<sup>nd</sup> Semester Subject Name: Human Resource Management (HRM)
Subject Code: 4529904

With effective from academic year 2018-19

# 1. Learning Outcome:

<b>Learning Outcome Component</b>	Learning Outcome		
Business Environment and	Student will able to develop clear understanding of		
Domain Knowledge (BEDK)	National/international market for Human resource		
Critical thinking, Business	Student will be capable of making decision to ensure right		
Analysis, Problem Solving and	person at right place at right time with right place among		
Innovative Solutions (CBPI)	various options available		
Global Exposure and Cross-	To address the issue of diversity, changing demography		
Cultural Understanding	and technological innovation, student will be exposed to		
(GECCU)	global issues with culture, industry/domain specific issues		
Social Responsiveness and	Can deliver a lot on ethical part by fair treatment and		
Ethics (SRE)	delivering justice to employee. Can contribute to society		
	by providing appropriate training and development to		
	improve employability		
Effective Communication (EC)	Emphasizes on different approach of		
	communication for execution of different function		
	of HRM, it is different in different stage,		
Leadership and Teamwork (LT)	Requires great team work to improve HR productivity and		
	effectiveness, and have to lead from front for HR solution.		

2. Course Duration: The course duration is of 40 sessions of 60 minutes each.

Module No.	Module Content	No. of Sessions	70 Marks (External Evaluation)
I	<ul> <li>Introduction to Human Resource Management:</li> <li>Meaning, Objectives, Scope and Functions of HRM</li> <li>Role and qualities of HR executives</li> <li>Changing environment of HRM in India</li> <li>Traditional Vs. Strategic HR</li> <li>Creating an HR based Competitive Advantage, Role of Line Manager for HR based Competitive Advantage</li> <li>Human Resource System</li> <li>Macro and Micro Dimensions, Macro HR Policy;</li> <li>Factors affecting Macro HR policy; Micro HR, Factors affecting micro part of HR, MICRO Level practices</li> <li>Human Resource Planning:</li> <li>Significance and Process</li> <li>Factors affecting HRP</li> <li>Techniques of HRP</li> <li>Strategic HRP - Activities related to Strategic HR planning, Integration of HR plan &amp; Business Plan, Strategies for managing employee shortage and Surpluses</li> <li>Recruitment:</li> </ul>	10	18



Syllabus for Master of Business Administration (Part-Time), 2<sup>nd</sup> Semester Subject Name: Human Resource Management (HRM)
Subject Code: 4529904

Definition, Process and Sources of Recruitment, Factors governing the Recruitment Policy Industry Specific Strategy & labor market Choice Selection: Selection Process - Application Forms, Selection Tests, Interviews, Evaluation Role of Line & HR manager in Selection Placement and Induction Job Analysis, Job Design and Job Evaluation: Job Analysis, Job Design and Job Evaluation: Job Analysis, Job Design and Job Evaluation: Job Description, Job Specification Job Design - Meaning and Components of Job Design Job Evaluation - Concept, Objectives, Process, Methods, Advantages and Limitations of job evaluation, Competency based job evaluation Training and Management Development: Training and Management Development: Training and Management Development Performance Apprasial: Meaning, Need and Process Performance Apprasial: Meaning, Need and Process Performance Apprasial Methods - 360-degree Feedback, Management by Objectives (MBO), Factors affecting Performance of an Employee, Correcting performance gap in different area Compensation and Reward Systems: Meaning, types, Strategic approach to compensation Industrial Relations Definition, Characteristics and Objectives of Industrial Relations, Pactors affecting IR, participants of IR, importance of IR. Approaches to Industrial relations, system of IR in India Industrial Conflict, and Dispute Resolution: Industrial conflict, Peaning, Nature of Industrial Conflict Industrial conflict, Meaning, Causes, Outcomes and Methods of disputes settlement Collective Bargaining. ILO — Meaning, Conventions, recommendations and major activities Overview of Trade UnionAct, 1926: Major provisions, Registration, Types of union, Basic Rights Employee Welfare and Social Security: Employee Welfare Facilities as per Factories Act 1948 and Non-Statutory Welfare Facilities as per Factories Act 1948			I	1
Industry Specific Strategy & labor market Choice Selection: Selection: Selection Process - Application Forms, Selection Tests, Interviews, Evaluation Role of Line & HR manager in Selection Placement and Induction  Job Analysis, Job Design and Job Evaluation: Job Analysis, Job Design and Job Evaluation: Job Design - Meaning and Components of Job Design Job Evaluation - Concept, Objectives, Process, Methods, Advantages and Limitations of job evaluation, Competency based job evaluation Training and Management Development: Training and Management Development: Training and Management Development Performance Appraisal: Meaning, Need and Process Performance Appraisal Methods - 360-degree Feedback, Management by Objectives (MBO). Factors affecting Performance of an Employee, Correcting performance gap in different area Compensation and Reward Systems: Meaning, types, Strategic approach to compensation Industrial Relations Definition, Characteristics and Objectives of Industrial Relations Factors affecting IR, participants of IR, importance of IR. Approaches to Industrial relations, system of IR in India Industrial Conflict, and Dispute Resolution: Industrial Conflict, and Dispute Resolution: Industrial conflict — Meaning, Causes, Outcomes and Methods of disputes settlement Collective Bargaining. ILO — Meaning, Conventions, recommendations and major activities Overview of Trade UnionAct,1926: Major provisions, Registration, Types of union, Basic Rights Employee Welfare and Social Security: Employee Welfare and Social Security: Employee Welfare - Objectives of Employee Welfare, Statutory Welfare Facilities as per Factories Act 1948				
Selection:  Selection Process - Application Forms, Selection Tests, Interviews, Evaluation Role of Line & HR manager in Selection Placement and Induction Job Analysis, Job Design and Job Evaluation: Job Analysis, Job Design and Job Evaluation: Job Design - Meaning and Components of Job Design Job Evaluation - Concept, Objectives, Process, Methods, Advantages and Limitations of job evaluation, Competency based job evaluation Training and Management Development: Training - Meaning, Process and Methods Management Development - Meaning, Methods, Differences between Training and Development  Performance Appraisal: Meaning, Need and Process Performance Appraisal Methods - 360-degree Feedback, Management by Objectives (MBO). Factors affecting Performance of an Employee, Correcting performance gap in different area Compensation and Reward Systems: Meaning, types, Strategic approach to compensation Industrial Relations Definition, Characteristics and Objectives of Industrial Relations. Factors affecting IR, participants of IR, importance of IR. Approaches to Industrial relations, system of IR in India Industrial Conflict, and Dispute Resolution: Industrial Conflict, and Dispute Resolution: Industrial conflict — Meaning, Nature of Industrial conflict Industrial disputes — Meaning, Causes, Outcomes and Methods of disputes settlement Collective Bargaining. ILO — Meaning, Conventions, recommendations and major activities Overview of Trade UnionAct,1926: Major provisions, Registration, Types of union, Basic Rights  Employee Welfare and Social Security: Employee Welfare objectives of Employee Welfare, Statutory Welfare Facilities as per Factories Act 1948				
Selection Process - Application Forms, Selection Tests, Interviews, Evaluation Role of Line & HR manager in Selection Placement and Induction Job Analysis, Job Design and Job Evaluation: Job Analysis, Job Design and Job Evaluation: Job Analysis, Job Description, Job Specification Job Design - Meaning and Components of Job Design Job Evaluation - Concept, Objectives, Process, Methods, Advantages and Limitations of job evaluation, Competency based job evaluation Training and Management Development: Training - Meaning, Process and Methods Management Development - Meaning, Methods, Differences between Training and Development  Performance Appraisal: Meaning, Need and Process Performance Appraisal Methods - 360-degree Feedback, Management by Objectives (MBO), Factors affecting Performance of an Employee, Correcting performance gap in different area Compensation and Reward Systems: Meaning, types, Strategic approach to compensation Industrial Relations Definition, Characteristics and Objectives of Industrial Relations, Factors affecting IR, participants of IR, importance of IR. Approaches to Industrial relations, system of IR in India Industrial Conflict, and Dispute Resolution: Industrial Conflict, and Dispute Resolution: Industrial Conflict - Meaning, Nature of Industrial conflict Industrial disputes - Meaning, Causes, Outcomes and Methods of disputes settlement Collective Bargaining. ILO - Meaning, Conventions, recommendations and major activities Overview of Trade UnionAct, 1926: Major provisions, Registration, Types of union, Basic Rights  Employee Welfare and Social Security:  Employee Welfare - Objectives of Employee Welfare, Statutory Welfare Facilities as per Factories Act 1948				
Interviews, Evaluation Role of Line & HR manager in Selection Placement and Induction Job Analysis, Job Design and Job Evaluation: Job Analysis, Job Design and Job Evaluation: Job Design - Meaning and Components of Job Design Job Evaluation - Concept, Objectives, Process, Methods, Advantages and Limitations of job evaluation, Competency based job evaluation Training and Management Development: Training - Meaning, Process and Methods Management Development - Meaning, Methods, Differences between Training and Development  Performance Appraisal: Meaning, Need and Process Performance Appraisal Methods - 360-degree Feedback, Management by Objectives (MBO), Factors affecting Performance of an Employee, Correcting performance gap in different area Compensation and Reward Systems: Meaning, types, Strategic approach to compensation Industrial Relations Definition, Characteristics and Objectives of Industrial Relations, Definition, Characteristics and Objectives of Industrial Relations. Industrial Conflict, and Dispute Resolution: Industrial Conflict, and Dispute Resolution: Industrial Conflict - Meaning, Nature of Industrial conflict Industrial disputes - Meaning, Nature of Industrial conflict Industrial disputes - Meaning, Causes, Outcomes and Methods of disputes settlement Collective Bargaining. ILO - Meaning, Conventions, recommendations and major activities Overview of Trade UnionAct,1926 :Major provisions, Registration, Types of union, Basic Rights  Employee Welfare and Social Security: Employee Welfare - Objectives of Employee Welfare, Statutory Welfare Facilities as per Factories Act 1948		Selection:		
Role of Line & HR manager in Selection Placement and Induction  Job Analysis, Job Design and Job Evaluation: Job Analysis - Features, Process and Methods of Job Analysis, Job Description, Job Specification Job Design - Meaning and Components of Job Design Job Evaluation - Concept, Objectives, Process, Methods, Advantages and Limitations of job evaluation, Competency based job evaluation Training and Management Development: Training - Meaning, Process and Methods Management Development - Meaning, Methods, Differences between Training and Development  Performance Appraisal: Meaning, Need and Process Performance Appraisal Methods - 360-degree Feedback, Management by Objectives (MBO), Factors affecting Performance of an Employee, Correcting performance gap in different area Compensation and Reward Systems: Meaning, types, Strategic approach to compensation Industrial Relations Definition, Characteristics and Objectives of Industrial Relations. Factors affecting IR, participants of IR, importance of IR. Approaches to Industrial relations, system of IR in India Industrial Conflict, and Dispute Resolution: Industrial Conflict, and Dispute Resolution: Industrial disputes - Meaning, Nature of Industrial conflict Industrial disputes - Meaning, Causes, Outcomes and Methods of disputes settlement Collective Bargaining. ILO - Meaning, Conventions, recommendations and major activities Overview of Trade UnionAct,1926: Major provisions, Registration, Types of union, Basic Rights  Employee Welfare and Social Security:		• Selection Process - Application Forms, Selection Tests,		
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Syllabus for Master of Business Administration (Part-Time), 2<sup>nd</sup> Semester Subject Name: Human Resource Management (HRM)
Subject Code: 4529904

With effective from academic year 2018-19

	Social Security – Meaning, Features and Classification of Social Security		
	Social Security Schemes in India - Employee State		
	Insurance, Maternity Benefit, Payment of Gratuity,		
	Employee Provident Fund (Coverage and Operation)		
	Current Trends in HRM:		
	• Employee Engagement – Meaning, Degrees, Drivers,		
	and Measurement of Engagement		
	• Talent Management – Meaning, Life cycle and		
	Initiatives	4	
	• Diversity at work place – Meaning and Management		
	strategies		
	Mergers and Acquisitions in HRM.	W	
	HR Scorecard.	U	
	Knowledge Management Process.	0	
	Practical:		
	Students may visit any company to understand the		
	application of the topics learned in Module I to IV and		
	may work on below given emerging topics in the field of		
	HR.		
	HR Analytics, HR Information System		
	Employee Retention		(20
V	• Handling of Employee Grievance and Harassment		(30 marks
	related issue.		CEC)
	Glass ceiling and Gender Equality		
	Recruitment and Selection process of various industries		
	Performance appraisal system in public and private		
	sector companies		
	• Identifying companies where best training and		
	management development practices are followed.		

### 4. Teaching Method:

- Interactive discussions
- Role Playing & brain-storming
- Audio-visual Material (Using CDs/ Clippings)
- Assignments and Presentations

### 5. Evaluation:

Students shall be evaluated on the following components:

	Internal Evaluation	(Internal Assessment- 50 Marks)
A	<ul> <li>Continuous Evaluation Component</li> </ul>	30 marks
	<ul> <li>Class Presence &amp; Participation</li> </ul>	10 marks
	• Quiz	10 marks
В	Mid-Semester examination	(Internal Assessment-30 Marks)
C	End –Semester Examination	(External Assessment-70 Marks)

Syllabus for Master of Business Administration (Part-Time), 2<sup>nd</sup> Semester Subject Name: Human Resource Management (HRM)
Subject Code: 4529904

With effective from academic year 2018-19

## 6. Reference Books:

No	Author	Name Of Book	Publisher	Year Of Publication
1	Pravin Durai	Human Resource Management	Pearson	Latest Edition
	K. Ashwathapa	Human Resource Management	Himalaya Publication	Latest Edition
2	Garry Dessler and BijuVarkkey	Fundamentals of Human Resource Management	Pearson	Latest Edition
3	Uday Kumar Haldar & Juthika Sarkar	Human Resource Management	Oxford	Latest Edition
4	P. R. N. Sinha, S. P. Shekhar and Indu Bala	Human Resource Management	Cengage	Latest Edition
5	Sharon Pande & Swapnalekha Basak	Human Resource Management  – Text and Cases	Vikas	Latest Edition
6	Das, Pulak	Strategic Human Resource management	Cengage Learning	Latest Edition
7	Charles R Greer	Strategic Human Resource Management	Pearson	Latest Edition
8	Jeffrey A Mello	Strategic HRM	Cengage	Latest Edition

**Note:** Wherever the standard books are not available for the topic appropriate print and online resources, journals and books published by different authors may be prescribed

# 7. List of Journals / Periodicals / Magazines / Newspapers, etc.

- 1. Journal of Organizational Culture
- 2. Communication and Conflict
- 3. Harvard Business Review
- 4. Business India / Business Today / Business World, University News
- 5. Human Capital
- 6. Indian Journal of Industrial Relations
- 7. HRM Review
- 8. Indian Journal of Training and Development
- 9. South Asian Journal of Human Resource Management
- 10. International Journal of strategic human management
- 11. Asian Journal of Management Cases
- 12. Global Business Review
- 13. South Asia Economic Journal
- 14. Economic & Political Weekly, Business India / Business World, Mint



Syllabus for Master of Business Administration (Part-Time), 2<sup>nd</sup> Semester Subject Name: Corporate Finance (CF)
Subject Code: 4529905

With effective from academic year 2018-19

# 1. Learning Outcomes:

<b>Learning Outcome Component</b>	Learning Outcome
Business Environment and	• Acquire, interpret, and analyze accounting, economic,
Domain Knowledge (BEDK)	and financial data to facilitate decision making in
	corporate and investment environments in both
	personal and professional settings.
Critical thinking, Business	Critically evaluate corporate finance techniques
Analysis, Problem Solving and	· · · · · · · · · · · · · · · · · · ·
Innovative Solutions (CBPI)	
Social Responsiveness and Ethics	• Make sound and ethical financial decisions in a risky
(SRE)	business environment

2. Course Duration: The course duration is of 40 sessions of 60 minutes each.

Module No:	Module Content	No. of Sessions	70 Marks (External Evaluation)
I	<ul> <li>Overview of Financial Management:         <ul> <li>Meaning, Objectives, Scope, Role and Functions of Financial Management (Financial Decisions).</li> <li>Financial Goal - Profit Maximization versus Shareholders' Wealth Maximization.</li> </ul> </li> <li>Time value of Money: (theory and numerical)         <ul> <li>Concepts, Compounding, Discounting, Annuities.</li> </ul> </li> <li>Sources of Long-Term Finance:         <ul> <li>Introduction to Equity Shares, Preference Shares and Debentures, Term loan.</li> </ul> </li> <li>Valuation of Bonds, Preference shares and Equity. (numerical)</li> </ul>	10	17
п	Understanding Investment Decisions (Capital Budgeting Decisions):  • Meaning, Features  • Types and Importance of Investment Decisions  • Discounted Cash Flow (DCF)  • NPV, IRR, MIRR, PI, Discounted Payback  • Non-Discounted Cash Flow Techniques  • ARR, Payback period  Capital Rationing (theory and numerical)  Understanding Dividend Decision:  • Dividend and dividend policy	10	18



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III	<ul> <li>Factors affecting dividend payout</li> <li>Dividend payment models: (theory and numerical)         <ul> <li>Dividend relevance model</li> <li>Walter model</li> <li>Gordon model</li> <li>Dividend irrelevance model</li> <li>MM model</li> </ul> </li> <li>Basics of Decision Tree Analysis (1-level and 2-level) (theory only)</li> <li>Cost of Capital: (theory and numerical)</li> <li>Significance, Concept of the Opportunity Cost of Capital</li> <li>Component Costs of Capital - Cost of Debt, Preference Capital and Equity Capital</li> <li>Weighted Average Cost of Capital (WACC)</li> <li>Leverage: (theory and numerical)</li> <li>Types of Leverage - Operating, Financial and Combined Leverage.</li> <li>Point of indifference</li> <li>Understanding Financing Decisions (Capital Structure Decisions): (theory and numerical)</li> <li>NI Approach</li> </ul>	10	18
IV	<ul> <li>NI Approach</li> <li>NOI Approach</li> <li>MM Theory with and without Taxes</li> <li>Working Capital Management:</li> <li>Concepts of Working Capital.</li> <li>Operating Cycle.</li> <li>Determinants of Working Capital.</li> <li>Estimating Working Capital Needs. (theory and numerical)</li> <li>Working Capital Finance Policies. <ul> <li>Matching approach, conservative approach, aggressive approach.</li> </ul> </li> <li>Cash Management: (theory and numerical)</li> <li>Need for Cash Management.</li> <li>Cash Management Cycle.</li> <li>Cash Forecasting through budgeting.</li> <li>Determining the Optimum Cash Balance under Certainty (Baumol's Model) and Uncertainty (The Miller- Orr Model).</li> </ul> <li>Receivables Management: <ul> <li>Nature and Goals of Credit Policy</li> <li>Credit Policy Variables(theory and numerical)</li> </ul> </li>	10	17

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	Application: Select suitable organization and study:	
V	<ul> <li>The role and functions of Finance department;</li> <li>Select Scrip or bonds and do the valuation of its Securities;</li> <li>Study the investment decisions, working capital policy and cash budgeting etc.</li> </ul>	 (30 marks CEC)

# 4. Pedagogy:

- ICT enabled Classroom teaching
- Case study
- Practical / live assignment
- Interactive class room discussions

### 5. Evaluation:

Students shall be evaluated on the following components:

	Internal Evaluation	(Internal Assessment- 50 Marks)		
A	<ul> <li>Continuous Evaluation Component</li> </ul>	30 marks		
	<ul> <li>Class Presence &amp; Participation</li> </ul>	10 marks		
	• Quiz	10 marks		
В	Mid-Semester examination	(Internal Assessment-30 Marks)		
C	End –Semester Examination	(External Assessment-70 Marks)		

### 6. Reference Books:

No.	Author	Name of the Book	Publisher	Year of Publication / Edition
	Prasanna Chandra	Financial	McGraw -	Latest Edition
1		Management,	Hill	
		theory and Practice		
2	I M Pandey	Financial Management	Vikas	Latest Edition
3	M. Y. Khan and P. K. Jain	Financial	McGraw -	Latest Edition
3		Management	Hill	
4	Rajiv Srivastava & Anil Misra	Financial	Oxford	Latest Edition
4	(6)	Management		
	Ravi Kishore	Financial Management	Taxmann	Latest Edition
5		–Problems and		
		Solutions		
6	P C Tulasiyani	Financial	S. Chand	Latest Edition
0		Management		
7	P. V. Kulkarni and B. G.	Financial	Himalaya	14 <sup>th</sup> Revised
	Satyaprasad	Management		Edition
	Eugene F. Brigham	Financial	South	14 <sup>th</sup> Edition
8		Management: Theory	Western	
		and Practice	College	
9	Vyuptakesh Sharan	Fundamentals of	Pearson	3 <sup>rd</sup> Edition



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		Financial		
		Management		
10	R. P. Rastogi	Financial	Taxmann	Latest Edition
10		Management		
1.1	V Pattabhi Ram and S D Bala	Strategic Financial	Snow	Latest Edition
11		Management	white	
12	Dr. J.B. Gupta	Strategic Financial	Taxmann	Latest Edition
12		Management		

Note: Wherever the standard books are not available for the topic appropriate print and online resources, journals and books published by different authors may be prescribed.

### 7. List of Journals / Periodicals / Magazines / Newspapers / Web resources, etc.

- 1. News Paper: Business Standard, Economic Times, Times of India
- 2. Journals: Finance India, Global Journal of Finance & Management, Journal of Business And Financial Affairs etc.
- 3. Websites pertaining to companies, capital market, RBI etc.